



# Our Lady of Good Help

## Catholic Primary School

### Safeguarding Advice for Visitors

Chair of Governors	Mrs S. Devereux
Headteacher	Mr M. McQuiston
<b>Date Reviewed:</b> September 2025	<b>Next Review Date:</b> September 2026

*'Like Our Lady of Good Help, we live wisely, think deeply, love generously, in Christ'*



## Safeguarding Advice for Visitors

Our school is committed to safeguarding children and promoting children's welfare and expects all staff, governors, volunteers and visitors to share this commitment and maintain a vigilant and safe environment. It is our willingness to work in a safe manner and challenge inappropriate behaviour that underpins this commitment.

By checking into our school, you are agreeing to follow the advice within this leaflet. All visitors must wear the visitor's badge provided. All badges will have details of the school and who the DSL is. An adult without a badge will be accompanied to the school's reception to confirm they have signed in.

Unsupervised visitors (**Green Lanyard**): if your visit involves unsupervised contact with young people, you will be asked to show the photographic ID badge provided by your employer and written confirmation that you have an Enhanced DBS Certificate including a Barred List Check. You will be required by the school to present your Enhanced DBS Certificate. We will note down the DBS number and date issued but will not make a copy of it. You will also need to read and understand the school's Safer Working Practices Policy and Part 1 of the DFE's Guidance, 'Keeping Children Safe in Education' (2022). The school's Child Protection Policy is available on the school's website.

Supervised visitors (**Red Lanyard**): any visitor who cannot undertake unsupervised contact with children will be given a red lanyard to wear with their badge so that school staff know that they are unable to work alone with children. This may be someone who is on site to undertake maintenance work and does not have the required Enhanced DBS, for example.

If you have **ANY** concerns about a child's welfare or well-being or have a concern about the behaviour of any adult within the school towards a child:

- Discuss your concerns without delay with the Designated Safeguarding Lead or a member of the safeguarding team;
- Remember, it is important to share your concerns even if you are unsure;
- Anyone can make a referral directly to Children's Services.

The Local Authority Designated Officer (L.A.D.O.) for managing allegations against staff and volunteers can be contacted, as below:

**Catherine Ballans, LADO & Risk Manager: Tel: 0771 670 2034**

**Pauline Trubshaw, Deputy LADO: Tel: 0784 172 7309**

All referrals should be sent by email to the LADO at [lado@liverpool.gov.uk](mailto:lado@liverpool.gov.uk)

- The school office can provide you with a copy of the school's procedures for managing allegations against staff and volunteers (also on the school website).

If a child makes a disclosure to you:

- Do not investigate but report it immediately to the Designated Safeguarding Lead or another member of the senior staff at the school;
- Avoid being shocked or embarrassed;
- Listen to the child without interrupting them;
- Do not promise to keep a secret;
- Do not ask the child any leading questions;
- Reassure them that 'it is not their fault and they have done the right thing to tell you';
- Immediately following the disclosure, report your concerns to the Designated Safeguarding Lead (see above) and write down what the child said using the child's own words and phrases. Sign and date this document and hand it to the Designated Safeguarding Lead;
- Consider how best to manage your own feelings;
- Following reporting your concerns, remember that the disclosure and the child's identity should remain confidential.

The school has a full code of conduct to encourage safer working practices for all adults working with young people, including advice regarding 'online safety'.

**Remember:**

- Provide a positive role model to young people;
- Dress appropriately, ensuring your clothing is not likely to be viewed as offensive or revealing;
- Treat all members of the school's community with respect and tolerance;
- Work with children so that you are visible by a member of the school staff;
- Respect a child's privacy and dignity;
- Always be able to justify any physical contact you have with a young person;
- Always report any situations that arise that you feel may give rise to a complaint or misunderstanding in respect of your own actions;
- There should be no delay in ringing 999 and requesting fire, police or an ambulance.

**Never:**

- Photograph a child without the school's permission;
- Never use your personal mobile phone in areas used by young people;
- Ignore inappropriate behaviour towards children either by other children or adults;
- Share personal details with a child;
- Meet or contact any child out of school including by text, email, Facebook or other social media or give a child a lift home;
- Discuss the school, children or adults working within the school on social media;
- Make inappropriate comments to a child including racist, homophobic, sexist or sexualised comments;
- Give gifts to a young person (unless part of the school's agreed rewards policy) or show them preferential treatment.

**Key Staff or Governors:**

**Headteacher:** Mr M McQuiston

**Designated Safeguarding Lead:** Mr M McQuiston

**Deputy Designated Safeguarding Leads:** Mrs S Olushonde, Mrs J Foster, Mrs Christopher and Mrs V McGorry

**Chair of Governors:** Mrs S Devereux

**Safeguarding Governor:** Mrs S Devereux

**Names of First Aiders:** All relevant staff are first aid trained